

# FLUOVIEW™ FV3000 / FVMPE-RS™ Laser Scanning Microscope Service Contracts



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## Keep Your System Operating at Peak Performance with a Service Contract

Designed to protect your investment and minimize downtime, a service contract helps you focus on your research. Olympus licensed service personnel or original equipment manufacturer (OEM) service personnel will perform quality service using factory parts and Olympus authorized service methods. Single-year or multiple-year options provide predictable service costs.

Benefit	Service Contract Level	
	Gold	Platinum
Preventative maintenance <sup>+</sup>		•
Repair parts included <sup>+</sup>	•	•
Unlimited on-site visits/labor <sup>+</sup>	•	•
Travel included <sup>+</sup>	•	•
Firmware updates (if applicable)	•	•
Faster response; no need to wait for purchase orders	•	•

+FVMPE-RS IR lasers optional

## Preventative Maintenance

An Olympus licensed Field Service Engineer will check the scanning unit, detection systems, visible laser, and overall system alignment on your microscope annually. Calibration, performance checks, and laser optimization are included. Microscope and accessory products will be cleaned and lubricated as needed.

FVMPE-RS multiphoton infrared (IR) femtosecond laser maintenance includes measurement of laser power transmission throughout the laser wavelength range, check of IR beam alignment through Olympus delivery optics and the microscope system, and confirmation of mode lock capability for all required wavelengths.

IR laser preventative maintenance performed by the OEM is optional.

Our service contracts do not include:

- Consumables (e.g. liquid light guides and halogen bulbs)
- Software programs and software upgrades
- Certain third-party components
- Damage caused by misuse/negligence or by people who are not authorized to perform service

For more information, contact your local sales representative or submit an inquiry to:  
[www.olympus-lifescience.com/en/service-contract-request/](http://www.olympus-lifescience.com/en/service-contract-request/)